



Terms of guarantee, category 6

A.O. Smith water heaters will be guaranteed for 3 years on tank failure or plate heat exchanger and 2 year for part failure, as of installation date, provided the unit has been handled according to our general warranty conditions as stated in the instruction manuals and / or as stated in the general warranty conditions available at the European Head Office.

Please contact your local distributor for further follow up. The original rating plate and installation documents have to be provided at all times. A.O. Smith will reserve the right to inspect faulty water heaters and / or parts at site, at distributor warehouse or at plant in Veldhoven for further research and product improvement.

The above standing statement is valid for:

Innovo: 12-160 / 20-160 / 12-200 / 20-200 / 24-245 / 32-245 / 24-285 / 32-285 / 32-380

ICW / Instano: 25 / 35 / 60

Guarantee on tank: 3 years

Guarantee on parts: 2 years